

THE WELLNESS WAY RALEIGH

APPOINTMENT POLICIES

TIME OF PAYMENT

Payment is due at time of each appointment, unless the patient is on a prepaid plan.

CANCELATIONS

Appointments may be cancelled or rescheduled for no charge 48 hours prior to original appointment time. Appointments cancelled, no-showed, or rescheduled less than 48 hours prior to appointment time will endure the following charges:

Initial appointment: full charge of \$175
Appointments after the initial appointment: \$200 charge

CARE PLAN POLICY

The amount paid for a Consultation Plan is for the visits of any of the following as deemed necessary by the doctor: follow up consultations, lab recommendations, result analysis, and food/supplementation recommendations. A consultation plan is only visit based.

Patient is paying for the analysis of their individual condition, progress reports, and any lab reports as well as the development of a food and supplement plan, and that the time spent on these may be significantly greater than the time spent directly during visits (consultations via phone or in person).

Consultation Plans are not billable to insurance and therefore The Wellness Way will not bill any of these services to any insurance company.

If patient discontinues visits during this program, all services already rendered will revert to full price. Supplements will also revert to full price. The patient will be responsible for paying the difference. If a credit remains after pricing has reverted to full price, The Wellness Way will refund the amount owed. Refunds will not be accepted 1 year past the purchase date of the Consultation Plan.

Consultation Plans are non-transferable to other patients and is only applicable at The Wellness Way – Raleigh, unless approved by Management.

If a consult is canceled or rescheduled in less than 48 hours patient will forfeit one visit, except under extenuating circumstances that is approved by Management only.



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